



# Bulletin

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## Responsible Alcohol Service

During the upcoming holidays there will be more people stopping by your establishment for a drink or two after work or with friends. Know the signs of intoxication and be prepared to take action if one of your patrons appears to have had too much to drink.

\* The penalty for serving someone who is **visibly** intoxicated is the same as for serving someone under twenty-one.

What can you do to **AVOID** serving someone who is intoxicated?

- Refuse further service to those who are intoxicated
- Avoid promotions that encourage over-consumption
- Serve a glass of water with the very first alcoholic drink
- Encourage food sales and non-alcoholic drinks
- Have a written policy for dealing with intoxicated patrons, including intervention by managers
- Never allow your staff to consume alcohol while working
- Post your establishment's alcohol policy
- Keep a detailed, written log of all incidents

REMEMBER, it's your license and your responsibility.

## Liquor Control Board Holiday Hours

The Liquor Control Board office will observe the following scheduled closure for the upcoming holidays:

- November – **Closed** Thursday 22<sup>nd</sup> and Friday 23<sup>rd</sup>
- December – **Closed** Monday 24<sup>th</sup>, Tuesday 25<sup>th</sup> & Monday 31<sup>st</sup>
- January – **Closed** Tuesday 1<sup>st</sup>

**USE CAUTION**, with Halloween comes costumes and masks. Always ask the patron to remove mask when carding.

## Daylight Savings Time November 4<sup>th</sup>. 2012

Daylight Savings Time ends at 2:00 a.m. on Sunday, November 4<sup>th</sup>.

**Remember** to set your clocks back one hour, at 2:00 a.m. Eastern Standard Time (EST). Therefore, all licensees will be able to sell alcohol until 2:00 a.m., for one extra hour. (Saturday Night Only)

No service after 2:00 a.m.

No consumption after 2:15 a.m.

All tables must be cleared of alcoholic beverage glasses and containers by 2:30 a.m.

## Thanksgiving & Underage Drinking

Historically, the highest level of underage drinking occurs on the Wednesday before Thanksgiving.

### Be on Alert...

- ✓ Be vigilant and check ID's
- ✓ Ask for a second form of ID
- ✓ Compare picture to patron
- ✓ Use tools available
- ✓ When in doubt refuse service or verify with management.

\*\*\*The Board's inspectors and local Police officers will be out looking for false IDs and underage drinkers.